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# The Economics of Losing Money: The High-Burn Business Model

# KEY CONTRIBUTORS

The **International Finance Student Association (IFSA)** is a global network of finance student associations around the world. Our mission is to empower our members and help them acquire the skills they need to have a successful finance career. We do this through a wide range of events, including conferences, workshops, and case competitions. But we're more than just a series of events, we're a community that's dedicated to networking, sharing knowledge, and building connections that can help you succeed in the finance industry.

We aspire to establish a robust and adaptable network that can positively impact many lives for years to come. With mentorship support, the organization seeks to provide members with practical business acumen and prioritizes a quest for excellence, both as individuals and as a group. We aim to revolutionize the perception of college clubs by creating a more inclusive, thoughtful, and learning-focused community.

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# TABLE OF CONTENTS

1. Economics Behind Burn.....	1
2. High burn Startups.....	5
3. Case Study: Zomato.....	8
4. Case Study: WeWork.....	12
5. Market Reality.....	16
6. Risk & Criticisms.....	17
7. The Mechanics of Pain.....	18
8. High Burn StartUp's IPO.....	19
9. Evaluating Fundamentals.....	20
10. Case Study: Uber.....	21
11. Case Study: Cred.....	22
12. Conclusion.....	23
13. References.....	24

# ECONOMICS BEHIND BURN [1/4]

## Introduction

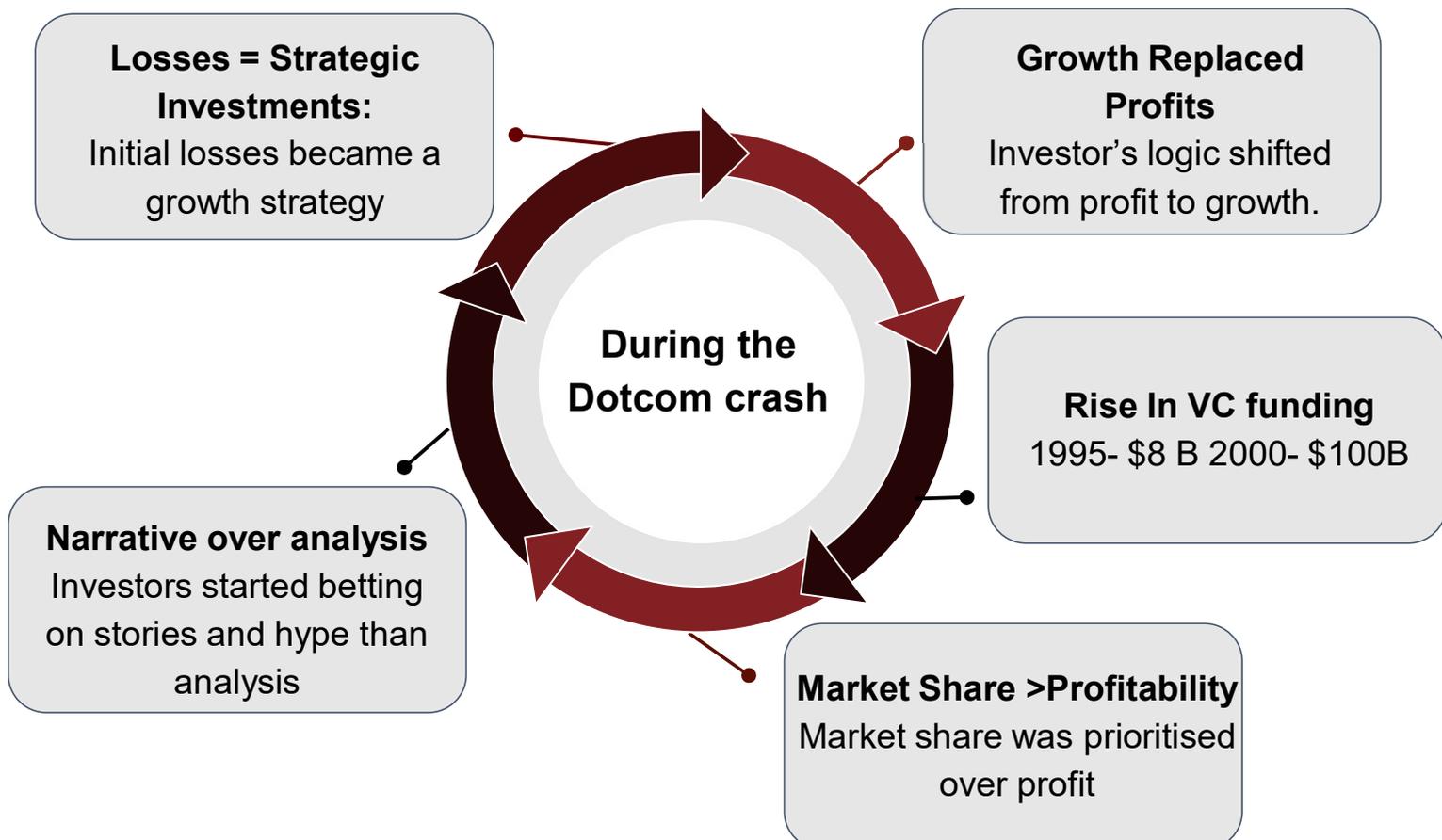
In today's startup economy, **losing money** has become a **strategy and not a mistake**. The past decade has witnessed the rise of a both celebrated and feared business model. What was once considered to be financial mismanagement is now seen as bold and visionary risk-taking.

The high burn business model involves **aggressive spending in pursuit of rapid growth**, often running at a substantial loss for years. It prioritises **growth over profitability**, aiming to capture a large share of the market and reap greater rewards.

**Burn rate**, defined as the speed at which a company spends its available cash before generating positive cash flow

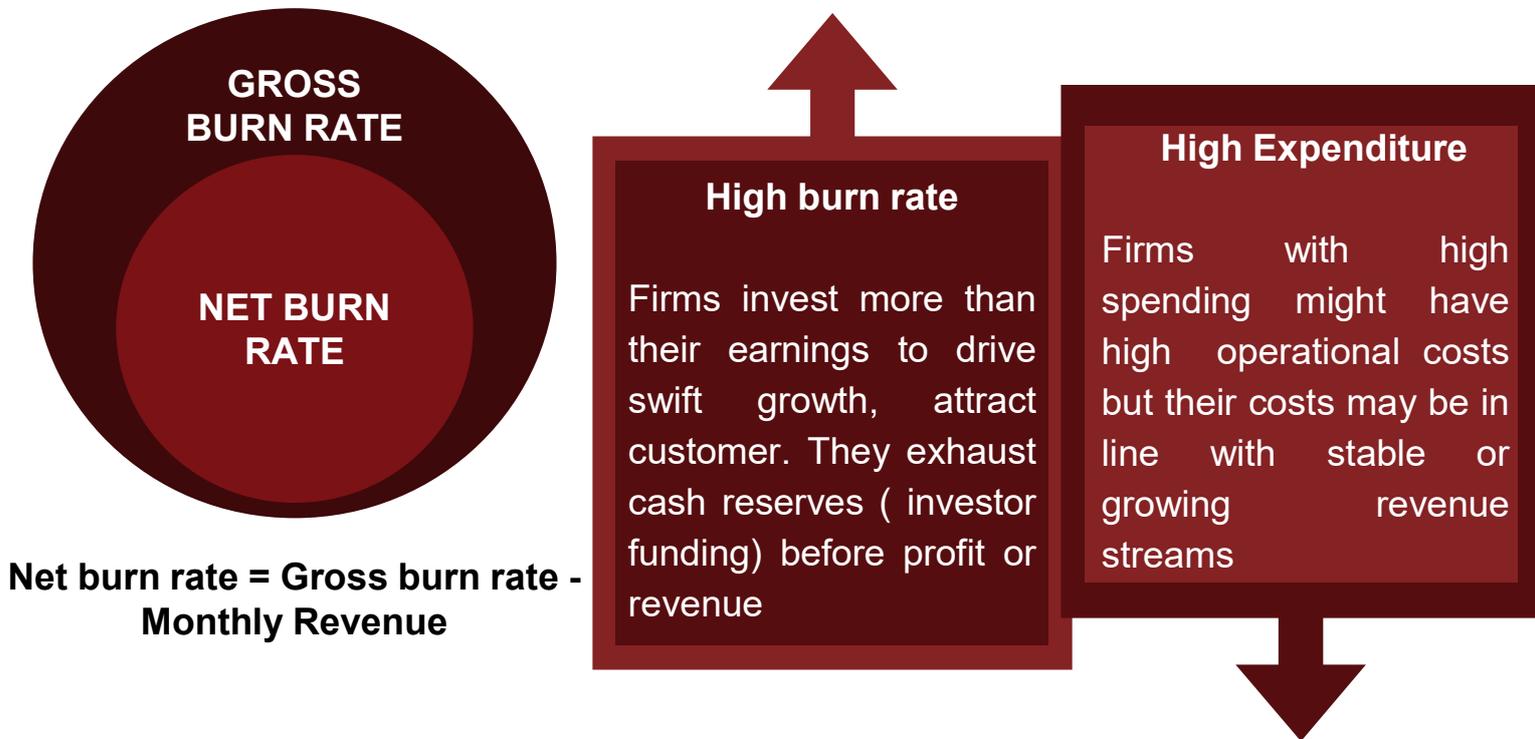
## The Change with Dotcom Bubble

Investors believed the Internet had changed how business worked, and even **companies** that were **losing money** were still considered valuable. Most dot-com firms heavily invested in marketing and offered their services or products for free or at a discount to generate sufficient brand recognition to eventually charge profitable rates for their offerings.

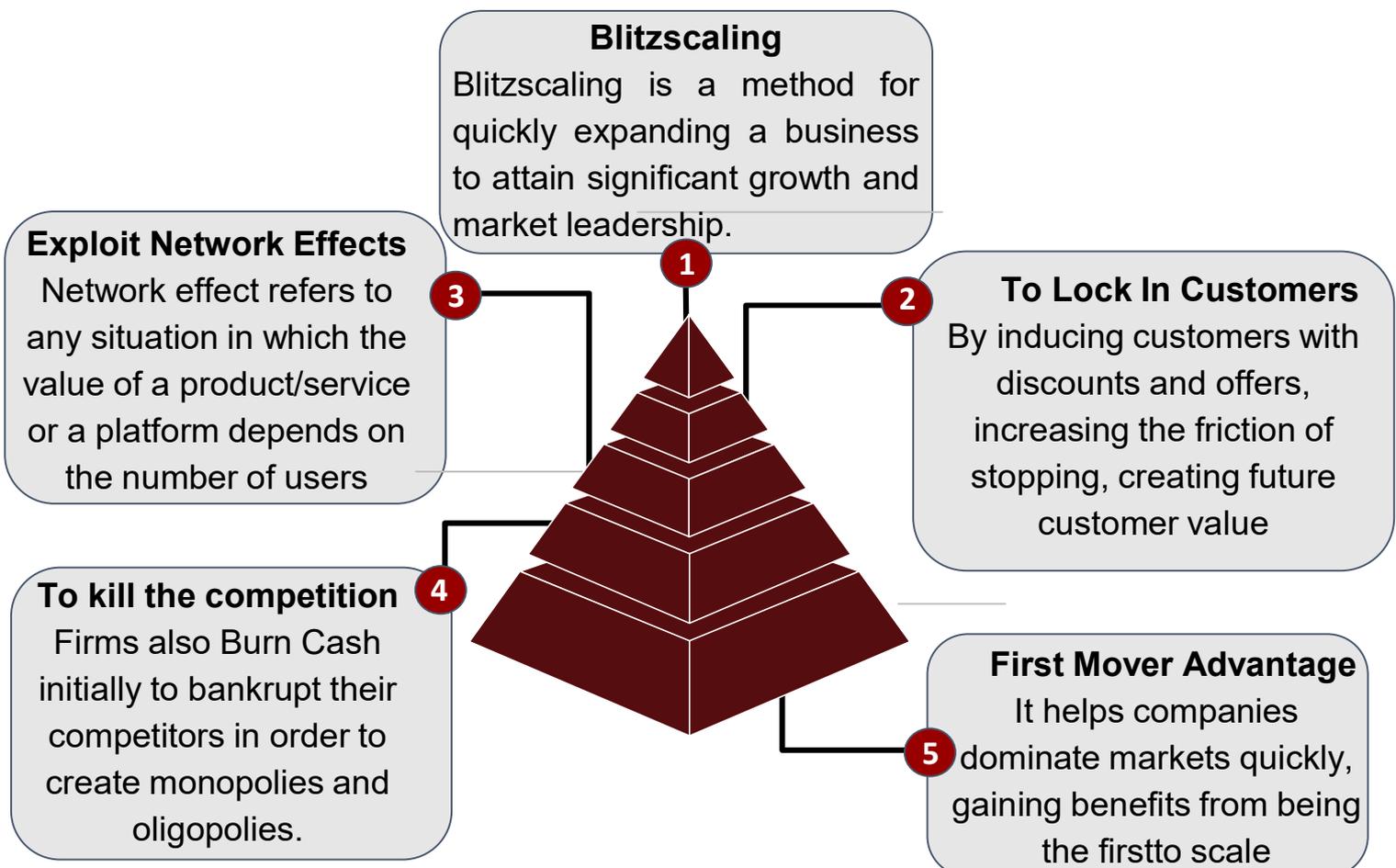


# ECONOMICS BEHIND BURN [2/4]

## Some Important Distinctions



## Why Companies Burn Cash



# ECONOMICS BEHIND BURN [3/4]

## Unit Economics - Jargons and Breakdowns



### ARPU

How much money a company earns from each customer in a year



### CAC

The total expense a business incurs to gain one new customer.



### LTV

Total revenue a company can expect from a single customer without time limits



### CHURN RATE

Number of people who stopped buying from a business in a given time period.

It adds all marketing, early discounts, all schemes, offers that ultimately incentivize the initial purchase. It is calculated by dividing all the marketing cost by number of new customers added

**Customer Acquisition Cost**

**Life Time Value**

$$Ltv = \frac{\text{Gross Margin} \times \text{Arpu}}{\text{Churn rate}}$$

It calculates the amount of money, the business expects to earn from one customer for their entire life of the relationship between the customer and the business

CAC = Money to get a customer  
LTV = Money from that customer

### IF CAC > LTV

It means that we are spending more money to get one customer than the amount we are going to generate through him.

In such a case a company should not use burn rate model and focus on existing customers or find cheaper ways to get customers to lower their cost of customer acquisition

### IF CAC < LTV

It means that we will get more money as revenue from that one customer than the amount we will spend on marketing to get him.

In such a case using burn rate model makes sense as we will make our money back from the customers over the course of business.

This signifies that the business can be profitable in future

# ECONOMICS BEHIND BURN [4/4]

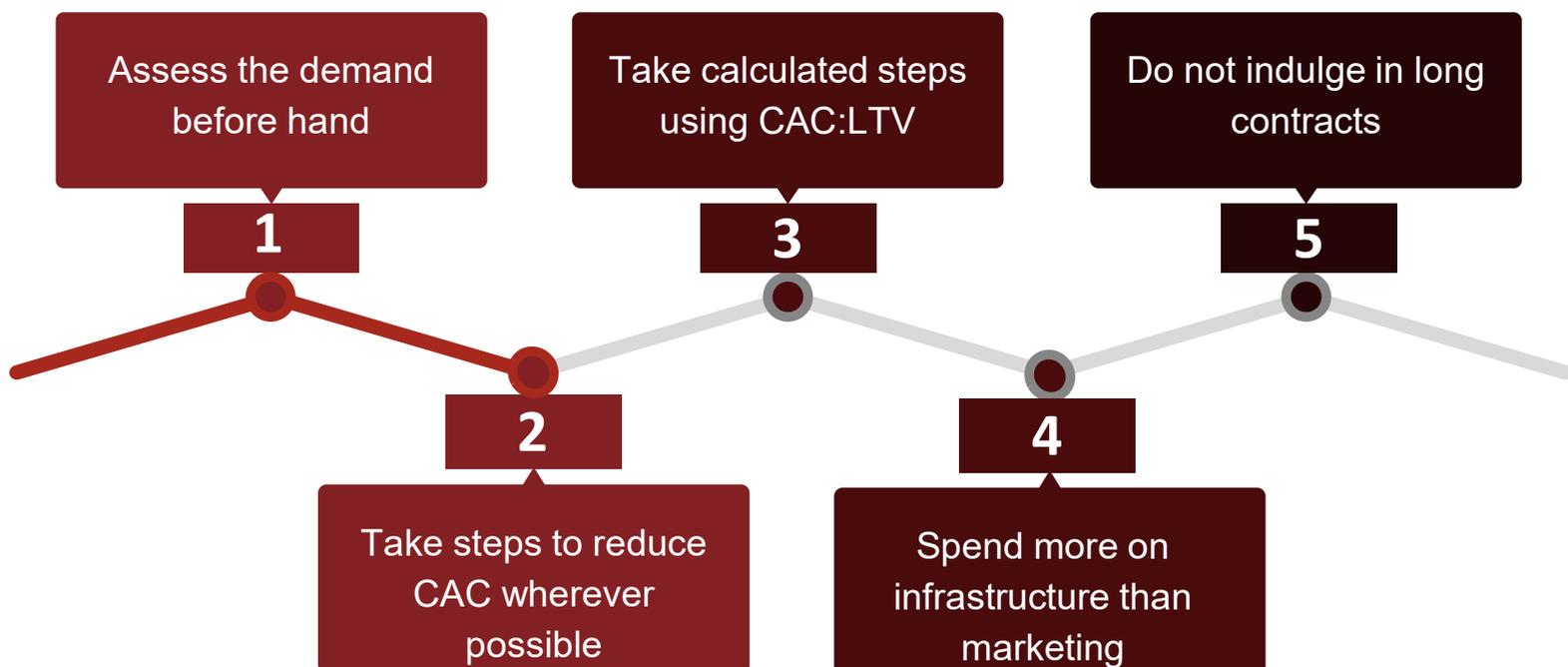
## Case studies

Quibi, their idea was to make 10-to-20-minute hollywood quality content for people in a hurry and less attention span. They followed an aggressive capital intensive and growth before validation model. They burned about \$1.8 billion investor money on content acquisition and customer acquisition. It failed to establish its customer base and faced intense competition with free social media platforms, reached only 500,000 subscribers versus a 7 million forecast, suffered weak retention, and collapsed within six months of launch.



Dropbox, their idea was to simplify storage by giving file access to multiple devices. It initially operated with a high burn rate, investing in cloud infrastructure and aggressive freemium led user acquisition. A referral program sharply reduced CAC, while strong retention and upselling drove LTV far above CAC. With 18 million paying users, about \$2.5 Billion in annual revenue, and a market valuation, \$7 Billion Dropbox successfully converted early burn into a sustainable, profitable SaaS scale.

## How to burn correctly as a start up ?



# HIGH BURN COMPANIES [1/3]

## Valuation Challenges in High Burn Companies

Misjudging growth and burn sustainability

Overestimating market capture and TAM

Confirmation Bias

Survival rates are not something to be mechanically applied; great teams and PMF can justify higher odds by presenting evidence.

Too often, analysts and investors fall into confirmation bias, gravitating toward data that supports their views. A rigorous approach is vital for good decisions.

High-burn startups like WeWork, Oyo, and Byju's inflate TAM to justify aggressive spending.

## Recent Trends in High-Burn Funding

Shift in approach to High-Burn Startups

### Shift Toward Profitability-Focused Investment

After an era where funding was enthusiastic, now funding is being approached through a strategic model by founders as well as investors. A strong focus on business fundamentals rather than growth itself.

### Rise of AI, Deep Tech & Climate Focused Startups

While the recent trend has impacted the number of high-burn investments for many sectors, the space for IT receives investments because of the potential for a transformational business and IP. An example includes xAI.

## Valuation Frameworks

There are different types of valuation frameworks for prevalent high burn companies and high burn startups, since, startups prioritise innovation and expand aggressively whereas prevalent companies stay more focused on investment in research and development to drive new solutions. The different types of valuation frameworks for a startup and a company are as follows:

### VALUATION FRAMEWORKS FOR HIGH-BURN STARTUPS

#### The Berkus Method (Checklist Method)

The Berkus (or Checklist) method values early-stage startups without financial forecasts. The Berkus method evaluates qualitative factors tied to a startup's operations and risks.

Forward valuation of high-burn firms focuses on cash-to-sustainable-growth efficiency, via metrics like burn multiple (net burn / net new ARR) and runway.

### VALUATION FRAMEWORKS FOR PREVALENT HIGH-BURN COMPANIES

#### Revenue Multiples and Comparable Company Analysis

Comparable company analysis draws on public data for peer valuations, common in investment banking; it prefers revenue multiples for high-growth, unprofitable early-stage firms.

A probability-weighted DCF values firms by modeling multiple future scenarios, assigning probabilities to each, rather than a single assumption set.

# HIGH BURN COMPANIES [3/3]

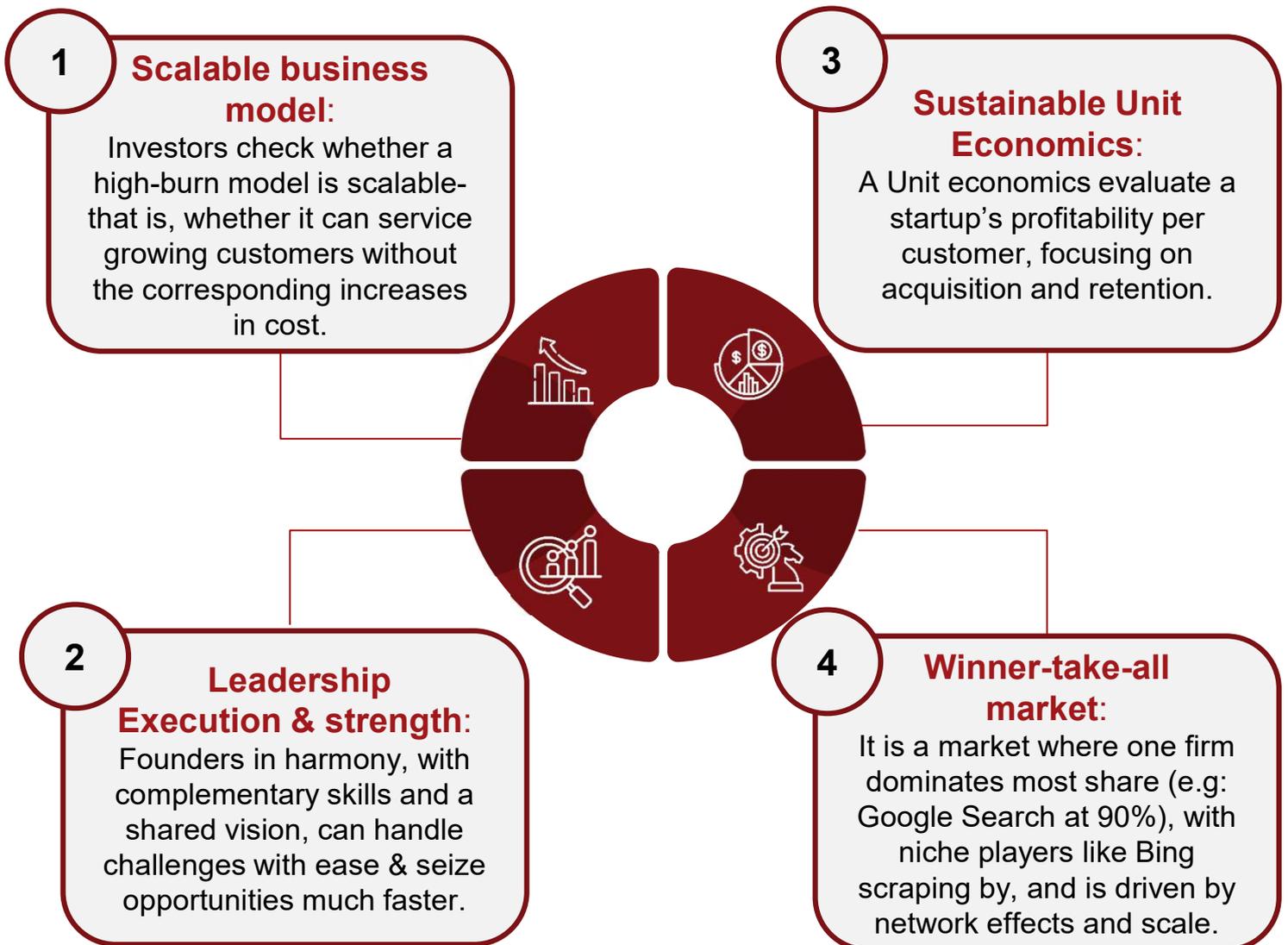
## BLUE SKY VALUATION METHODS

Monte Carlo powers Blue Sky valuation for uncertain biotech/tech startups by simulating input distributions (revenue, burn, margins) for a range of outcomes.

## SUM OF THE PARTS APPROACH

Sum of parts valuation breaks a company into business segments, values each separately (DCF), then sums them for total value, ideal for diverse units businesses.

## Investor Priorities beyond Valuation



# ZOMATO : A CASE STUDY

## Company Overview

- 2008: Foodiebay Launch**  
Started as a menu discovery service where users could access restaurant menus, read and write reviews, and ask and answer questions.
- 2010: Rebranded to Zomato**  
After a couple of years of success with Foodiebay, the name was changed to Zomato.
- 2011-2013: Global Expansion**  
Zomato began its expansion to major Indian cities and after that it entered various international markets such as UAE, UK, and South Africa.
- 2015: Food Delivery Added**  
The company became known for online food ordering as it had positioned itself as a leading player in the industry.
- 2018: Zomato Gold Introduced**  
Launched subscription service for premium benefits.
- 2020: Acquired Uber Eats India**  
Zomato's acquisition of Uber Eats India gave Uber a 10% stake in the company and raised Zomato's market share from 47% to 52%.
- 2021: IPO Launch**  
Zomato brought its IPO to market in July 2021, with an offer price of Rs 72-76 per share & the issue oversubscribed by 35 times.
- 2023-2025: Diversification**  
Added groceries, intercity delivery, and more.

## Core Business Model & Value Proposition

### Platform-Driven Ecosystem

Connects customers, restaurants, and delivery partners, offering a comprehensive food ecosystem.

### Diverse Revenue Streams

Income from delivery, commissions, advertising, and B2B supplies (Hyperpure).

### Personalized Customer Experience

Uses technology to provide tailored recommendations and efficient service.

### Convenience & Reliability

Streamlines food ordering and discovery, saving users time and effort.

# ZOMATO : A CASE STUDY

## Leadership & Organisational Structure



**Deepinder Goyal**

Founder & CEO transformed Zomato from an aggregator into a comprehensive delivery & dining service, leading successful product launches & global expansion.

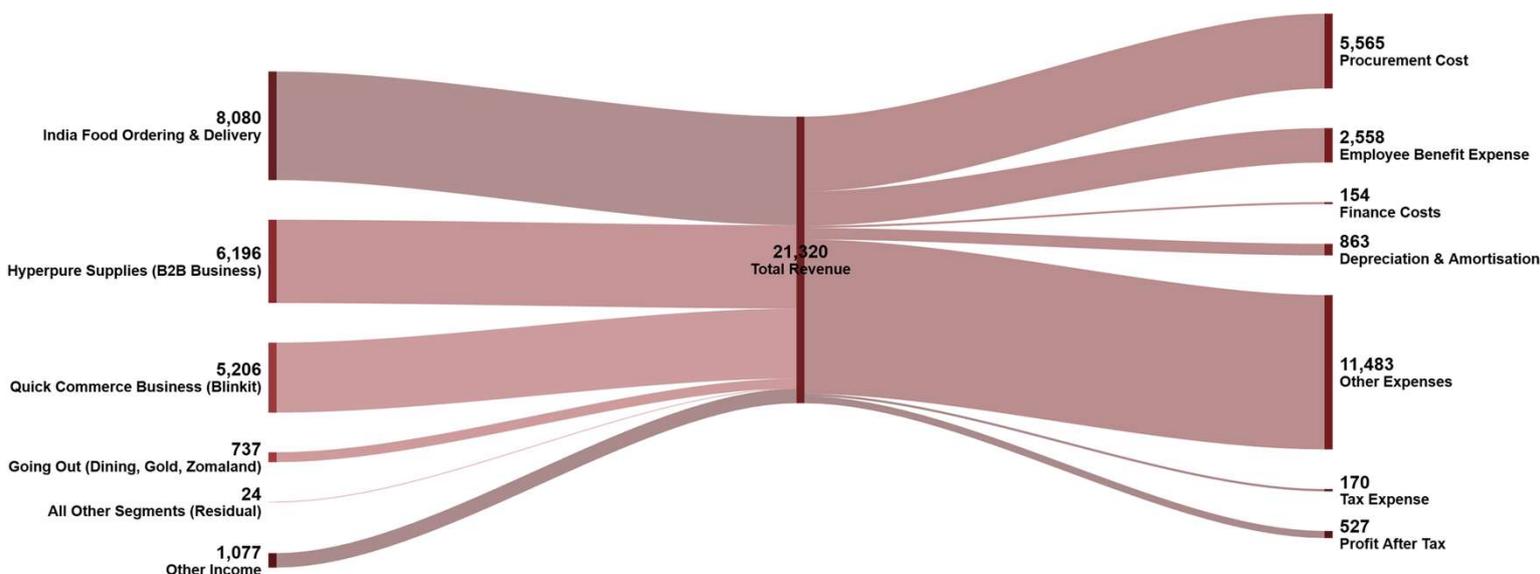


**Pankaj Chaddah**

Co-Founder and President (2008 to 2014). Instrumental in product strategy and marketing, supporting rapid growth and global reach.

Zomato is fairly flat, encouraging collaboration across functions and quick decision-making. There are critical teams that work together to improve efficiency.

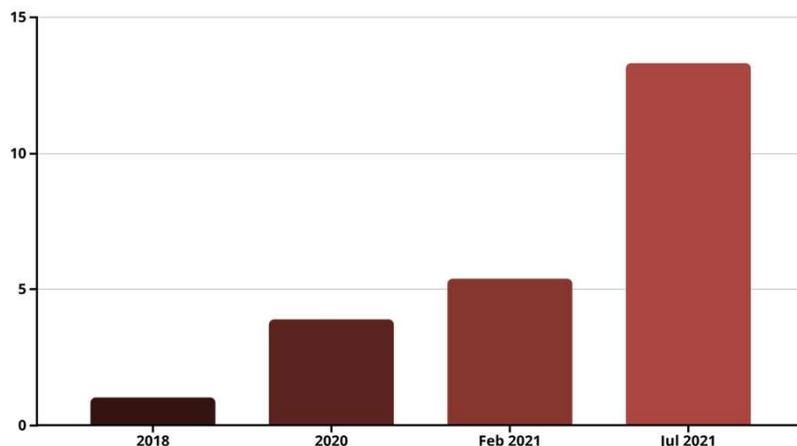
## Revenue Streams



## Valuation Growth

Zomato has gone through multiple rounds of funding. And raised around \$3.4 Billion since inception.

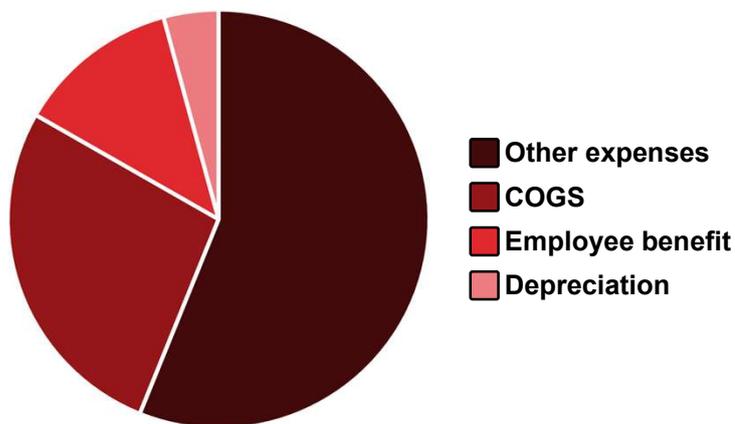
After going public, Zomato raised nearly \$1 billion more to grow its quick commerce service (Blinkit). They projected monthly orders would grow five times, and planned to increase revenue per user through subscriptions and advertising.



Bar chart showing Zomato valuation growth in billion dollars.

# ZOMATO : A CASE STUDY

## Cost analysis

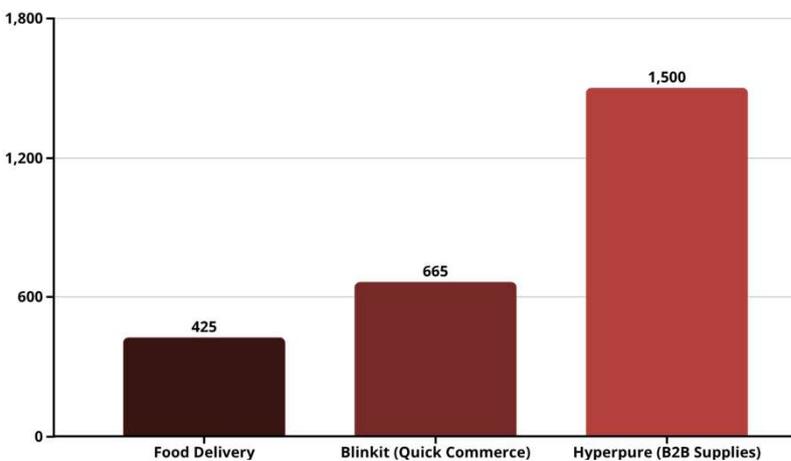


Zomato's cost structure is heavily influenced by variable costs which is typical for a growth-oriented platform. The company has been actively optimizing costs and shifting towards profitability. Other expenses mainly include Delivery cost, Marketing, IT support, Outsourced support and Miscellaneous expenses.

## Unit Economics

A typical ₹400-₹500 order economics example illustrates the multiple streams through which Zomato captures revenue. Such a diversified revenue model aids in stabilizing the very slim margins on food delivery orders and increases the company's overall profitability by allowing them to maximize their earnings per transaction from both customers and restaurant partners.

Component	Value Range(₹)
Commission	80-100
Delivery Fee	20-40
Platform Fee	6-10
Advertising Uplift	Variable
Total Capture	80-125



**AOV by Business Vertical (FY25)**

Core food delivery realises a modest yet positive net contribution margin (6-7%), showing operational progress despite the capital intensity of logistics. Loss-leading verticals like Blinkit and Hyperpure use scale to move toward positive margins, a strategic sacrifice for market capture.

# ZOMATO : A CASE STUDY

## Take Rate

Increased from 8.2-18.2% (2016) to 15-30% (2024-2025), maximising revenue capture per order.

## Lifetime Value

A multi-vertical ecosystem encourages frequent ordering, with subscribers ordering 40 times/year, while 8 for casual users.

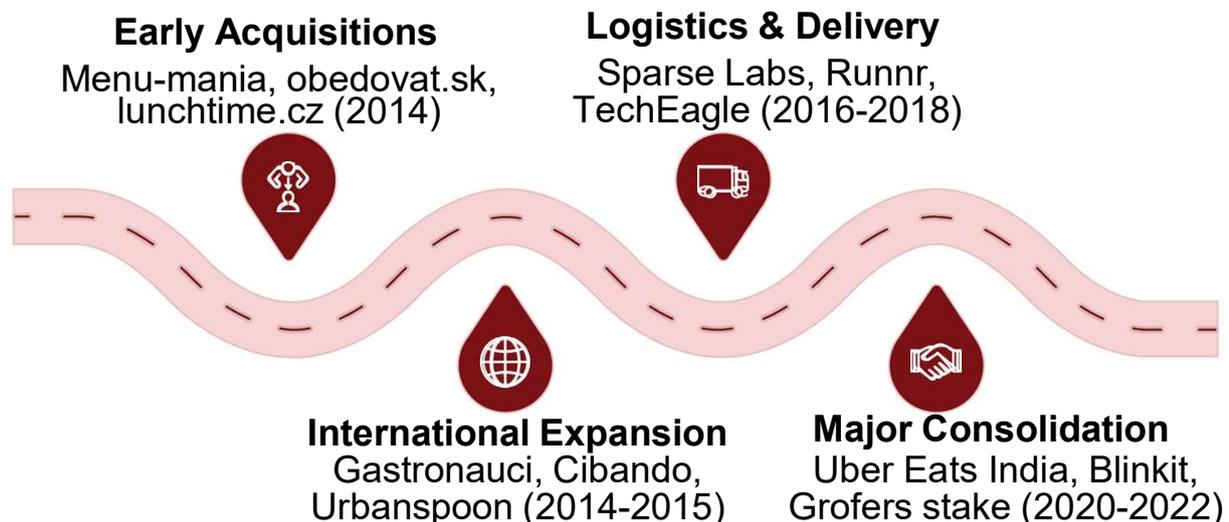
## Customer Acquisition Cost (CAC)

Relatively high at ₹500-600, indicating significant marketing investment justified by long-term LTV gains.

## High Burn Enablers



## Acquisitions, Partnerships & Diversification



# WEWORK : A CASE STUDY

## Company Overview

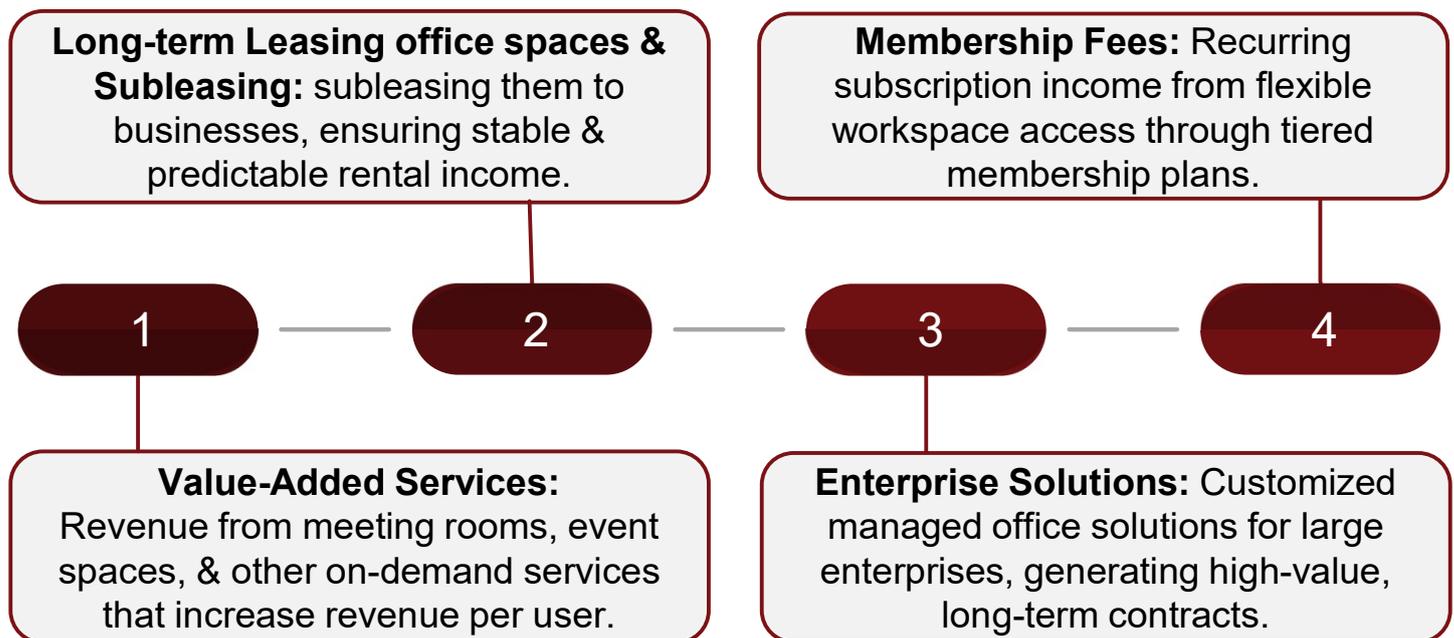
### 1.1 Founding and Evolution

The company-founded in 2010-enters into long-term lease agreements, renovates and furnishes its properties, and provides flexible lease options to tenants on a short-term basis.

### 1.2 Business Model (“Space-as-a-Service”)

WeWork operates within the highly fragmented office-space industry, which includes competition from large national or international companies as well as regional and local firms of varying sizes.

### 1.3 Revenue Streams



### 1.4 Leadership & Governance Evolution

WeWork's leadership has undergone a dramatic transformation from Adam Neumann's charismatic but destructive autocracy to John Santora's disciplined, collaborative management approach-offering critical lessons about the importance of balanced leadership in high-growth companies.

# WEWORK : A CASE STUDY

## Funding, Valuation & Growth Narrative

### Valuation Trajectory (Rise → Collapse)

Between 2011 to 2018, We Work's valuation surged amid optimism with regards to growth.

**2015**

**2015**

WeWork raises \$434 million in a funding round out of which the company's value hits \$10 billion.



**2016**

WeWork raises an extra \$690 million in a funding round led by Hony Capital & SoftBank. Out of this, its value rose to \$16 billion



**2017**

WeWork continues to penetrate new markets to hit \$20 billion in valuation.



**2018**

WeWork's valuation rises to \$47 billion after a \$4.4 billion investment from SoftBank.



### IPO Filing

However, the 2019 IPO filing exposed massive losses, governance failures, & lease liabilities, triggering a collapse from \$47B to < \$10B within months

**2021**

SPAC merger with BowX Acquisition Corp announced



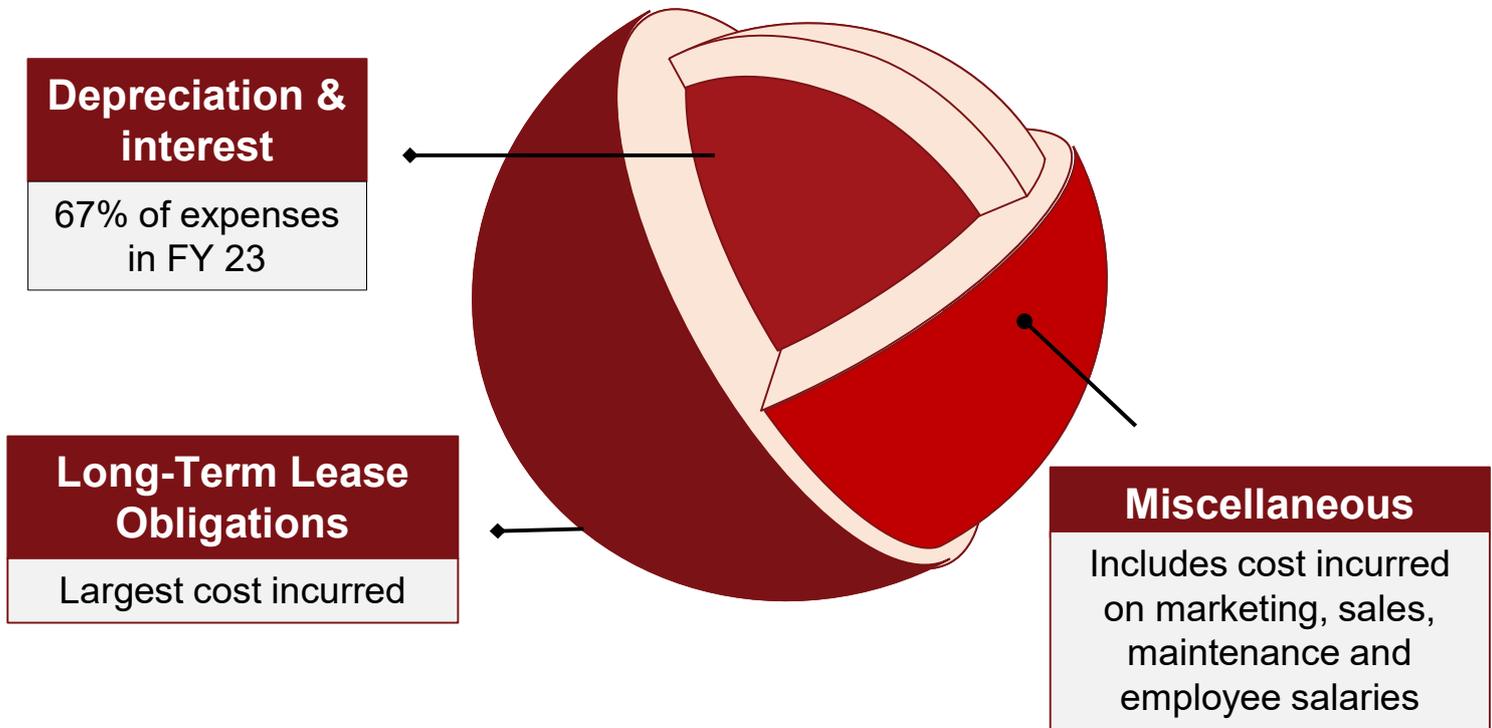
### IPO Attempt & Aftermath

It had a \$1.9B loss on \$1.8B revenue (2018). Governance scandals forced Neumann's exit. The IPO was withdrawn, SoftBank wrote down its investment sharply, and WeWork eventually went public via a SPAC.

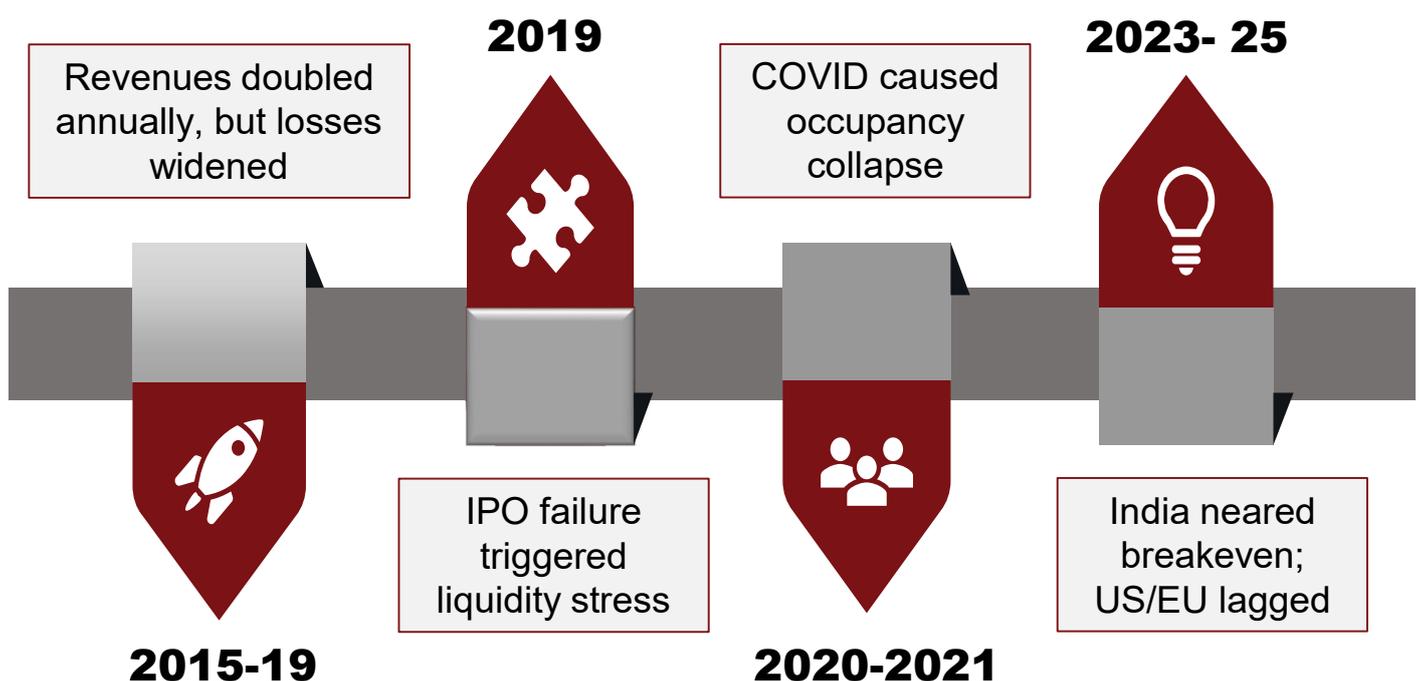
# WEWORK : A CASE STUDY

## Financial Performance and Burn Profile

### 3.1 Cost Structure



### 3.2 Revenue and Profitability Trends

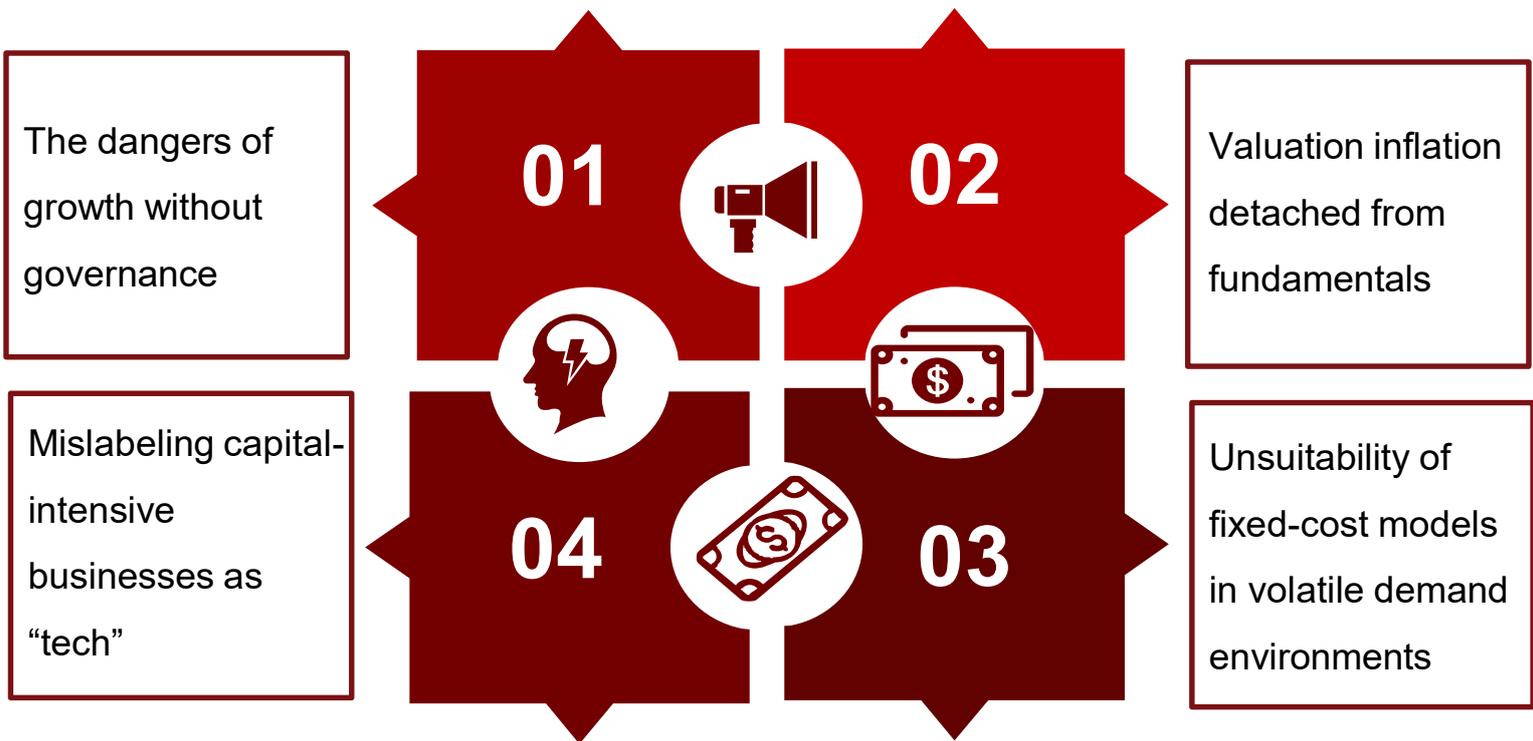


# WEWORK : A CASE STUDY

## Response, Outcome & Lessons

### 5.1 Bankruptcy

In November 2023, WeWork filed for Chapter 11 bankruptcy. The case stands as a landmark lesson on:



### 5.2 Responses

Immediate response and control can be covered under the following:

1

Post-2019, WeWork cut thousands of jobs, exited unprofitable locations, renegotiated leases, and reduced discretionary spending.

2

While cash burn slowed, liabilities remained overwhelming. The company pivoted toward enterprise clients and introduced usage-based products.

# MARKET REALITY

## How is Funding Evolving over time?

Funding reached **\$6.4 billion**, signalling renewed investor confidence, with capital flowing selectively to startups showing clear revenue visibility and disciplined operations.

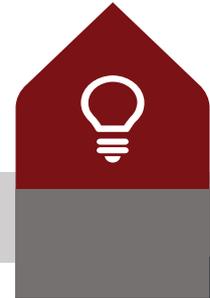
### H2 2024



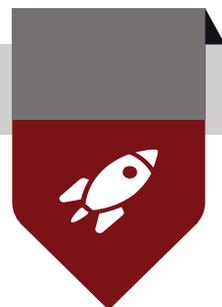
In H2 2024, startups raised **~\$5.3 billion**; though slightly lower than H1, year-on-year investor interest improved, focusing on scalability, efficiency, and proven fundamentals.

In H1 2025, funding declined to **\$4.8 billion**, a **25% YoY drop**, indicating a cooling market. Despite this, India ranked **third globally** in startup funding.

### H2 2025



Funding slowed to an estimated **\$5–6 billion**, with investors growing more selective and backing resilient startups with strong execution and long-term potential



### H1 2024



### H1 2025

## The Sectors Leading India's Funding Landscape



Fintech



Healthtech



Agritech



Edtech



Cleantech

### IPOS AND UNICORNS

As many as 12 startups went public in H1 2025, compared to 21 during the same period last year. **Two unicorns emerged in H1 2025**, a slight decline from three in H1 2024.

### AVERAGE LISTING GAINS

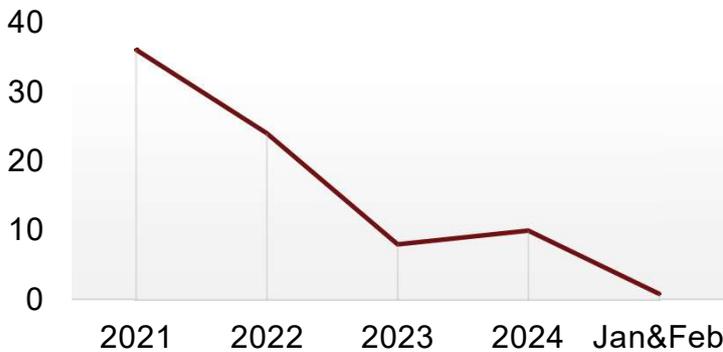
Average listing gains in the mainboard IPO segment have slipped to a **single-digit 9.1%** so far in 2025. This represents a sharp 70% decline from the 30.25% average gain recorded in 2024.

# RISK & CRITICISMS

## High Growth, Heavy Losses & Failures



India's startup funding decline reflects investor caution driven by weak portfolio returns, valuation corrections, and a shift from growth-at-any-cost to capital discipline.



In January and February, India's startups raised about **\$900 million** - a pace that signals another slow year after a six-year low of just **\$8 billion** in 2023, *Venture Intelligence data shows*.



The two-thirds drop in funding last year for Indian startups was significantly steeper than the decline for U.S. startups.

## Risks & Criticisms

### 1 Valuation Collapse and Down Rounds:

Investors are experiencing falling valuations and down rounds across the startup ecosystem

### 3 Defensive Overcapitalization:

Funding rounds are increasingly used as a defensive shield to block competitors rather than to drive sustainable growth.

### 2 Failure to Enforce Product-Market Fit:

Many startups scaled before validating demand, leading to high customer acquisition costs & weak revenue visibility.

### 4 Chasing Vanity Metrics:

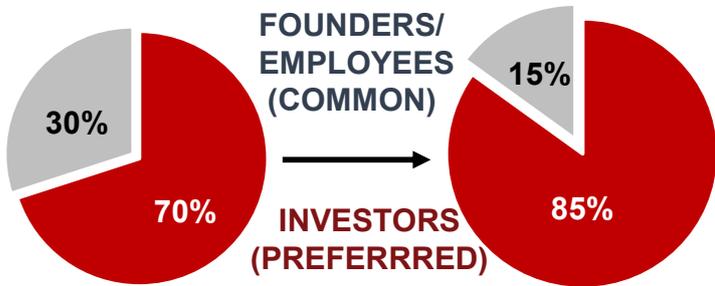
Investors are criticised for prioritizing fast revenue growth and gross merchandise value (GMV) over actual profitability and unit economics.



# THE MECHANICS OF PAIN

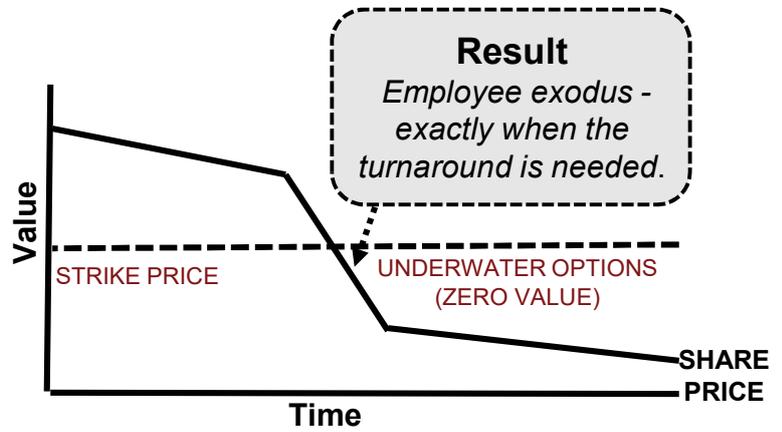
## The Down Round: Structural Trauma, Not Just Paper Loss

### ANTI-DILUTION TRIGGERS

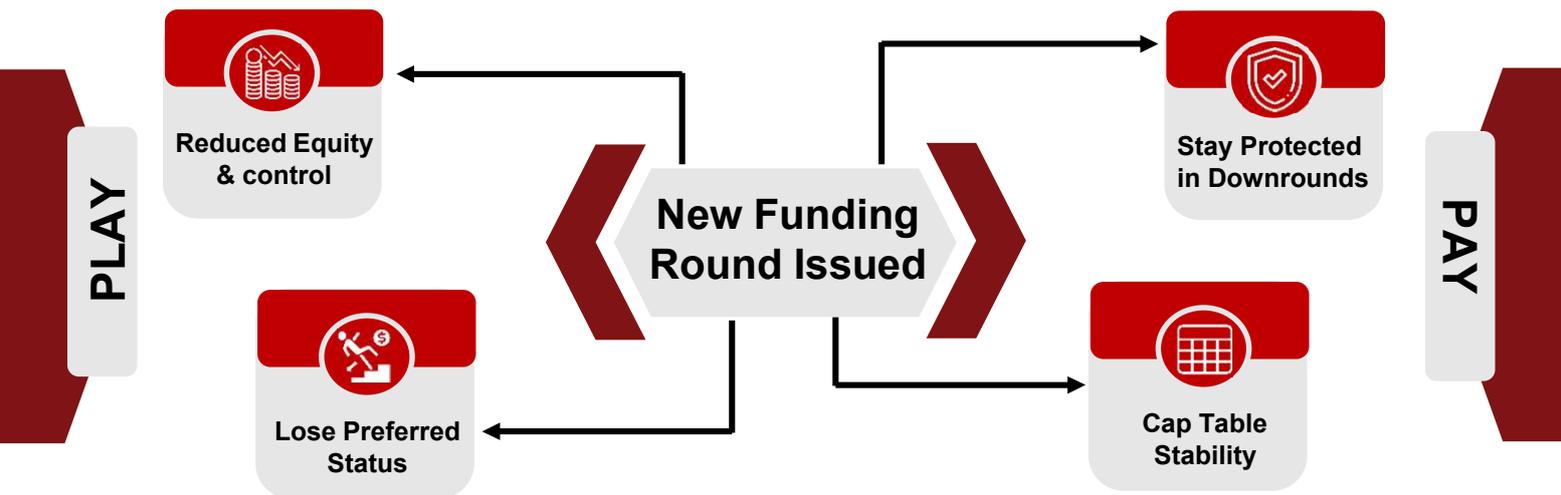


*Retroactive issuance of shares protects investor value at the expense of the Common Stock Pool*

### THE MORALE DEATH SPIRAL

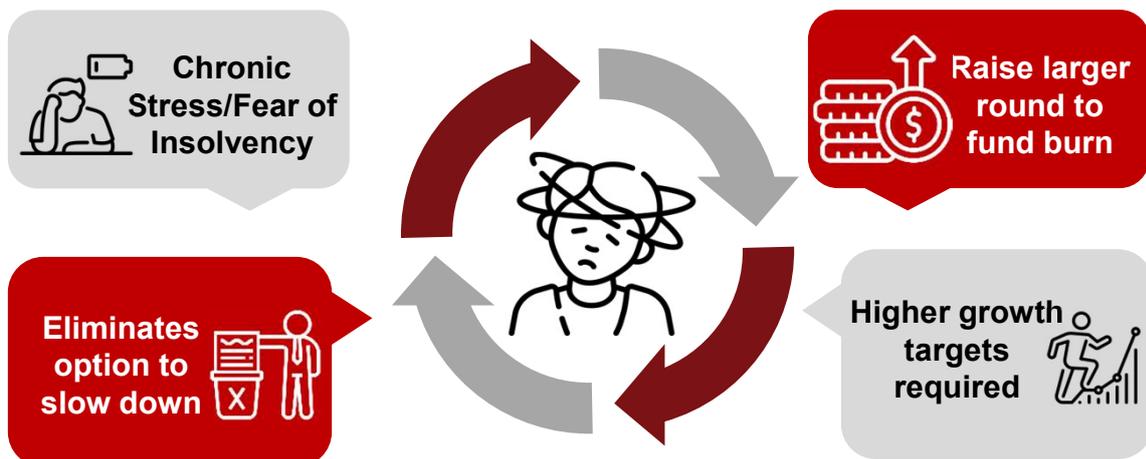


## Pay-to-Play Provisions and the Cram Down



## Costs beyond the Books

### FOUNDER'S BURNOUT



# HIGH BURN STARTUP'S IPO

## How it happens?

### Stage 2: Financial Calibration & Efficiency

- Action:** Reduce burn rate, optimise unit economics, and demonstrate a path to profitability (e.g., positive EBITDA)
- Usually:** When Pre-IPO funding happens

### Stage 4: Strategic Readiness

a clear equity story and sharp market positioning, backed by scalable systems, strong governance, and **IPO-grade public reporting readiness with predictable performance**



### Stage 1: High-Burn Startup State

- Focus:** Hyper-growth and market share acquisition
- Status:** High cash consumption and reliance on VC funding

### Stage 3 focuses on Governance & Compliance

with the establishment of an independent board, robust internal controls, and thorough pre-IPO audits and legal diligence.

## What happens Pre-IPO?

*Zepto cut down 65% of its cash burn just in 5 months to prepare for IPO*

**Profit Surge**  
Start-ups reduce their burn to showcase profit just before IPO

*Pine Labs offered 14.78 crore shares via OFS, translating to a ₹3,266 crore exit for investors*

**Funding for Valuation**  
Pre-IPO funding is almost always at a premium to benchmark themselves at higher valuations for IPO

*Bluestone achieved at a 17% premium pre-IPO funding round*

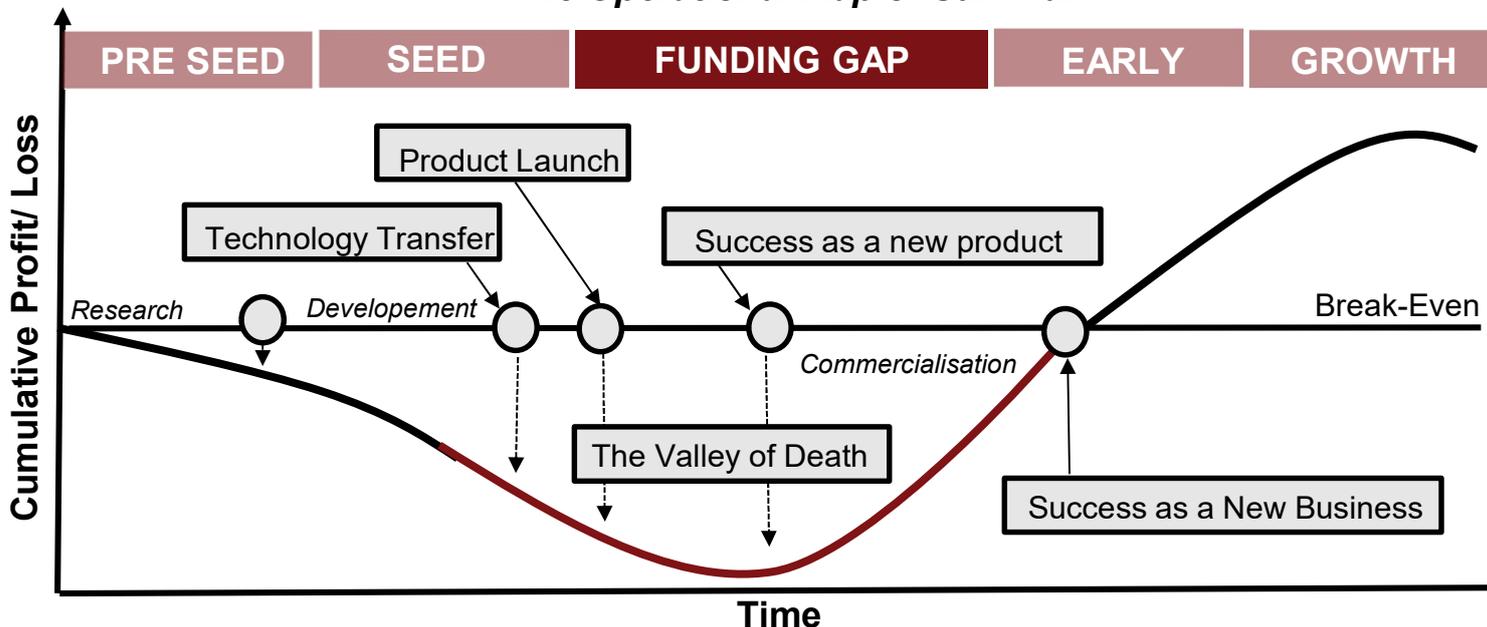
**Exit for Investors**  
Investors sell their existing shares as OFS to get the maximum returns

“Profit is shown, cash is conserved, and exits are planned - all before the IPO bell rings.”

# EVALUATING FUNDAMENTALS

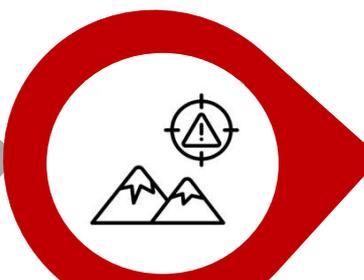
## The "J-Curve" Operational Framework

The Operational Map of Survival



### Burn Phase

High cash burn to acquire users/ build product



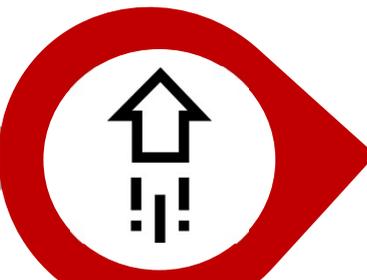
### The "Peak"

Costs like marketing, overheads are at it's peak and maximize the burn



### The "Gap"

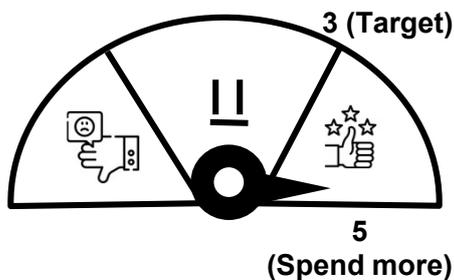
The period where the business has not found a sustainable model



### Scale

Exponential growth and value creation occurs. Business achieves success

## Unit Economics and the Early Loss Hypothesis



LTV  
(Customer Lifetime Value)

CAC  
(Customer Acquisition Cost)

The granular relationship between CAC and LTV. Is the core atom of the business profitable?



High CAC: LTV ratio is required to justify upfront investment. A growth model tolerating early losses assumes that eventually, LTV of a user will exceed the CAC by a healthy margin.



# UBER'S CASE STUDY

## UBER'S ROADMAP

Founded in March 2009 in San Francisco by entrepreneurs Garrett Camp and Travis Kalanick



2014-19

Characterized by **'growth at all costs'**. The company subsidized drivers and riders heavily to capture market share, **losing \$3 for every \$1 earned at its peak.**



2020-22

Seeking global dominance, accumulated a staggering **\$31.7 billion in losses**. Sold off its costly autonomous vehicle unit and exited losing markets to focus on unit economics.



2023

The massive scale and network effects led to Uber reporting **its first ever quarterly operating profit** and proved the 'burn' was actually an investment in a defensible moat.



2024-25

Efficiency gains solidified into massive cash generation. By FY24, **Net income surged 422%**. The 'high-burn' gamble paid off, creating a dominant market leader.

Today UBER operates in about 70 countries and over 10,000 cities worldwide

### FAILURE(CHINA)

VS

### SUCCESS(USA)

#### UBER

#### DIDI CHUXING

- Low, Mid, High-Income Tiers
- Tiered Services (UberX, XL Black)
- Customized Experience

- Broad Mass Market Focus
- Volume-Based Stickiness
- Large Demand Capture

Increased Operational Complexity & Cost

Reduced Complexity & Cost Efficiency

Vertical Expansion

Horizontal Expansion

Regulatory challenges, weak localization, Didi Chuxing being backed by government and locals

#### UBER

#### LYFT

- Commissions, ads and subscriptions
- Rides, Eats, Freight, AV tech
- Dynamic pricing, bundling

- Worked on sole commissions
- Rides, Bikes and Scooters
- User-centric features, ethical focus

Diversification

Weaker marketing

High Profitability

Lower capital pool

Early market entry, strong network, favorable regulatory arbitrage, ample venture capital

## LESSONS TO LEARN

True scale in a massive, expandable market

Achieving network effects that created defensibility

Diversifying revenue streams to improve unit economics

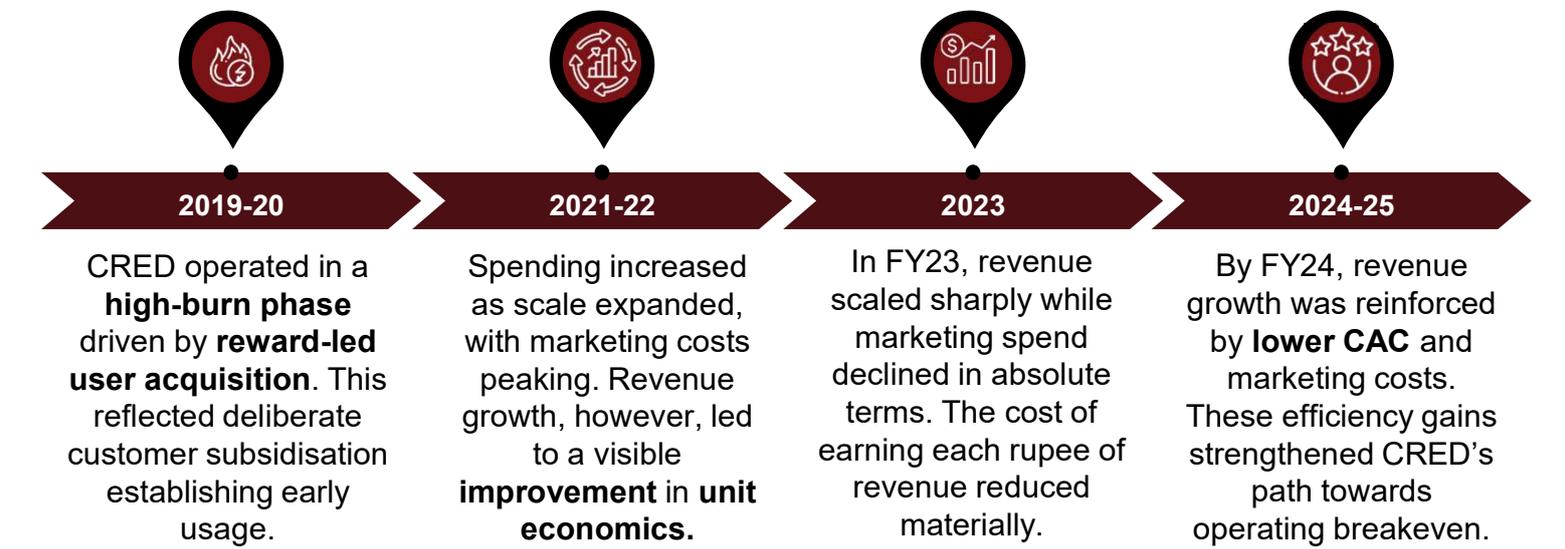
Having patient capital willing to fund over \$25 billion in losses

Growth at all costs to disciplined profitability

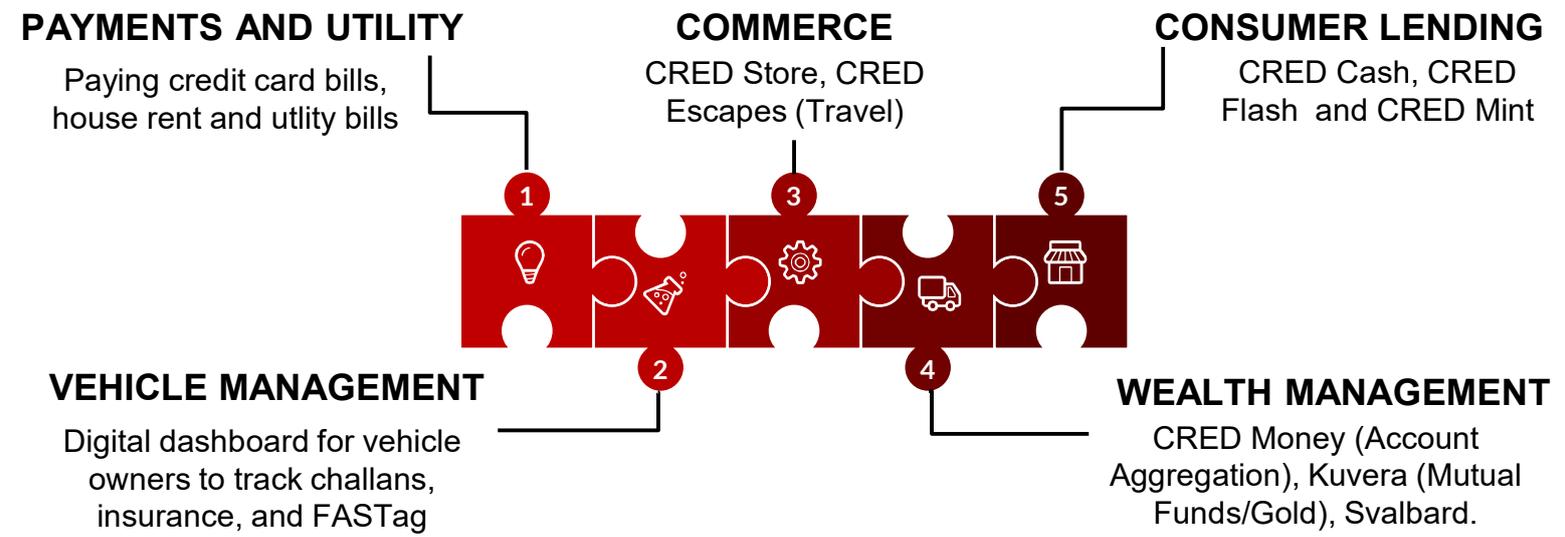
# CRED : GROWTH & BURN

## Growth and Burn Trajectory

Founded in 2018, CRED targeted India's top **creditworthy users** with a trust-first, invite-only model, trading early profitability for long-term lifetime value.



## Revenue Architecture



## Burn Model and Efficiency Transition

**Initial burn** was driven by **aggressive rewards** and marketing to shift **user behaviour** in a high-inertia, premium segment.

As usage stabilised, incremental spend reduced while revenues scaled, allowing **burn to decline** and **unit economics to improve**.



CRED prioritised **acquiring behaviour** over **immediate profitability**, with efficiency gains gradually validating the strategy.

# CONCLUSION

The high-burn business model represents a fundamental shift in how modern enterprises conceptualize growth, risk, and value creation. What was once viewed as financial imprudence has evolved into a **deliberate strategic approach** where short-term losses are accepted in pursuit of long-term market dominance, scale advantages, and structural defensibility. However, this model is **not universally applicable, nor is it inherently sustainable**. As demonstrated throughout this analysis, burn only becomes economically meaningful when it is anchored in **sound fundamentals**, particularly strong unit economics, scalable operating models, and the ability to convert growth into durable competitive advantage. Without these foundations, high burn simply accelerates capital destruction rather than value creation.

**The contrast between successful and failed high-burn companies reveals a consistent pattern.** Firms such as **Uber, Dropbox, Zomato, and CRED** illustrate that early-stage losses can function as strategic investments when customer lifetime value structurally exceeds acquisition costs, network effects generate defensibility, and scale leads to declining marginal costs and improving efficiency. In these cases, burn operates as a mechanism for market shaping, ecosystem creation, and long-term cash flow dominance. Conversely, failures like **WeWork and Quibi** expose the fragility of growth driven by narrative rather than economics where inflated TAM projections, weak governance structures, unvalidated demand, and capital-intensive expansion without unit-level profitability lead to systemic collapse rather than sustainable scale.

The evolution of global funding markets further reinforces this structural reality. Investor behavior has shifted decisively away from growth-at-all-costs toward capital efficiency, operational discipline, governance quality, and visibility of long-term profitability. Markets now reward not scale alone, but the quality of scale measured through margin sustainability, resilience of business models, and the credibility of profitability pathways. **High-burn strategies are increasingly evaluated not by how fast a company grows, but by how intelligently it allocates capital and how effectively it transforms burn into structural advantage rather than temporary expansion.**

Ultimately, the high-burn model is not a strategy in itself; it is **merely a financial tool**. Its success depends entirely on the strategic architecture within which it operates the strength of unit economics, clarity of value creation logic, governance discipline, and execution capability. When aligned with these foundations, burn can serve as a catalyst for building category leaders and durable enterprises. When detached from them, it becomes a mechanism of fragility, distortion, and collapse. **Sustainable success, therefore, lies not in burning capital aggressively, but in converting capital into defensible value, resilient systems, and long-term economic viability.**

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